

How will You Manage the Details?

When you or someone you love is experiencing a health crisis, everything around you gets more difficult. Suddenly, you have to:

- Adjust your life to accommodate new priorities
- Manage complex medication schedules
- Understand outpatient care procedures
- Establish and follow a healthcare routine once back at home

“When my father was very ill, Angie and her associates performed well beyond the call of duty and performed miracles daily. I will forever be grateful to Angie, her professionalism, and her caring angels.”

Steve Durham
Chairman, American Strategic Alliances, LLC

It's Easy to Feel Overwhelmed and Alone

That's where Custom Care can help. We're more than traditional in-home caregivers. Our professional licensed healthcare providers will handle everything from communicating with doctors to organizing medication schedules to ensure that you get the answers you need and the care that's expected.

The Story of Custom Care

People will tell you that co-founder and registered nurse Angie Gerhard is the most compassionate person they know. Her husband Jeff knows that first hand, and fell in love with her while she was caring for his ill mother. Together, the two of them have built Custom Care's reputation almost exclusively through word-of-mouth, providing premier in-home care and companionship for some of the most prominent and powerful people in the community. They describe themselves and their staff as "faithful and caring servants" who carefully guard the privacy of every client, while empowering each to have the greatest quality of life possible while enjoying the comfort of their own homes.



Custom Care
Serving Omaha

For more information about our elite in-home nursing care services, call us at **402.320.3700**

www.customcarenursing.com



Caring
is at the
heart of
what we do

Custom Care Nursing Patient Advocacy Program



We are your health guardians, ensuring you receive the best information, attention, support, and care.

Making Your Health Our Top Priority

We're Here to Help, No Matter Where You Are

We're not just in our clients' homes. We're by their side in the hospital making sure they get the attention they need, and accompanying them to doctors' appointments. Our staff is with them during outpatient treatments such as dialysis, chemotherapy, and physical therapy. We are part of the conversations with their pharmacists about medications to be sure our clients understand what they're taking and why. We're the expert eyes and ears that keep our clients' health and quality of life as our number one priorities.

Custom Care is a team of professional licensed healthcare providers who value personal relationships rather than clinical environments. We strive to

Our Role as Patient Advocates

In the midst of a health crisis, it's easy to feel overwhelmed. Will you ask the right questions? Will you choose the right doctor or facility? Will you or the one you love receive the focused attention required? Are you equipped and prepared to manage health care at home?

In addition to providing expert nursing care, we are your supportive advocates, working on your behalf with physicians, pharmacists, and even your family to ensure that your best interests are always the top priority.

As advocates, we will:

- Sit in on doctors' appointments to ask the important questions, and keep track of the answers
- Review your list of medications to make sure it's complete and accurate
- Coordinate the efforts of various health providers, from physical therapists to dialysis nurses, to be sure that everyone is on the same page and understands your health goals

"Angie knew exactly what needed to happen and how to make it happen. Suddenly all focus shifted from crisis to purpose, with an experienced set of eyes to guide us through unfamiliar terrain. Fortunately, there was someone on the scene making sure nothing was overlooked, making sure I was comfortable, that I was getting my medications exactly on time, and that everything was taken care of." | Bruce A. Simon; President/CEO, Omaha Steaks



exceed expectations for our clients and their families, and are committed to these core values:

- Expert health care from meticulously screened professionals
- Confidential relationships
- Loving emotional support and companionship
- Advocacy for our patients' best interests

We go beyond traditional nursing care to become your healthcare guardians. We have experience with everything from pediatric to geriatric care, and have helped clients of all ages deal with everything including:

- Recovery from injuries or accidents
- Treatment for diseases such as cancer, diabetes, Multiple Sclerosis, etc.
- Care and support for Alzheimer's and dementia

It's our mission to actively champion our clients' healthcare needs so that they receive the best possible information, care, follow-up, and support from everyone involved in their treatment and recovery.

"Raising the Standards of Serving Excellence"

- Respect your confidentiality and privacy, and communicate only what you want others to know
- Serve as a contact point to extended family and friends for progress updates, if you decide you want them to know
- Join you in the hospital to review your care regimen and charts, and speak with medical staff about concerns you may have, ever vigilant no matter how long your stay to ensure you're receiving the best possible care
- Accompany you anywhere, anytime, whenever your healthcare is being discussed or you're undergoing treatment, including doctors' appointments, diagnostic testing, outpatient therapy or procedures, as well as in-home care
- Schedule appointments, provide updates to physicians, and coordinate med schedules

We stay completely focused on you!



Custom Care

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